CANTEMO

ADVANCED SUPPORT & AUTOMATION ENGINEER

OPEN POSITION

At Cantemo, we are a small team of creative developers who are passionate about building great solutions and solving complex problems for our amazing clients. Whether this is at our desks using the latest technologies and operations methodologies or hashing them out whilst taking a coffee break, or over a game of FIFA or Assassin's Creed; we feel that creating a relaxed and fun environment results in creating an environment which produces exceptional work and great experiences.

If you aren't excited about technology, this job probably isn't for you, but if you enjoy:

- The challenge of solving very complex problems and subsequently delivering a product that delights customers,

- Being part of cutting edge solutions for some of the top organizations in their respective industries,

- The satisfaction of turning out a product that is used immediately by enterprise customers around the world, including some of the best-known brands.

In short, if you share our passion, and want to combine it with having fun, then read on!

WHAT YOU WILL BE DOING

We are a small, flexible, but highly focused team. The nature of the team means your day-to-day activities will also be varied. They would however mainly consist of:

- Acting as 3rd line support for partners and customers in the media industry.

- Working with complex enterprise deployments with partners and customers.

- Assisting our sales organization to verify system design (software and hardware).

- Defining and implementing our automated build and test systems.

- Enhancing the entire delivering pipeline of our product

- QA automation

THE BORING BIT

We are looking for someone who is passionate about designing and maintaining internal infrastructure and with equal interest in enhancing the end product. Ideally you will have a bachelor's degree in a technical field or equivalent work experience. You should also have advanced knowledge of Linux / UNIX, as well as experience with automation and scripting technologies, preferably Python and a good understanding of database management systems, such as PostgreSQL. We also need you to take pride in the craftsmanship of your code and the systems you build.

The candidate should be able to demonstrate analytical and advanced troubleshooting skills and qualities, including the ability to exercise advanced troubleshooting in distributed environments. You will also need to develop strong working relationships with partners and technical support personnel, therefore excellent communication skills are a must, as well as an ability to keep cool under pressure.

NOW IT GETS INTERESTING

We have around 100 customers worldwide that use our product. Some of them you may not have heard of, but there are quite a few we know you will have done, such as NASA, Disney, Nike, Aol, Unicef, and many more. As they are continuously fed with new software releases, the chances are you will get to work with some big names.

Our customers are in every continent of the world, even Antarctica! This means that it is truly a multi-lingual and multi-cultural environment. It also means that as well as working with an ambitious, but easy-going international team, you may also get to travel to some far-flung places and meet some interesting people in the process.

OUR ETHOS

At Cantemo, we place a great deal of importance on our team. The work environment is collaborative and transparent (no really – we mean it!). We have a flat hierarchy and we allow people that work with us to focus on doing the things they enjoy and do best.

Essentially, our vision is based on the idea that autonomy, in combination with freedom and responsibility, breed innovation. We believe that when talented people work in a flexible and positively challenging environment in the midst of having fun, that's when the magic happens.